



GDPR Schools – Privacy Notice for Pupils and Parents

This notice tells you about how our school uses personal information we hold about you. It is called a 'Privacy Notice'.

It explains how we collect, store and use personal data about you.

We, St Mary Redcliffe and Temple School (SMRT), are the 'data controller' for the purposes of data protection law.

Categories of pupil information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage 1 and phonics results, post 16 courses enrolled for and any relevant results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)
- photographs
- CCTV images

Why we collect and use pupil information

We hold most of your personal information, so we can provide a safe, secure learning environment within school and, of course to enable us to provide the education service required by law.

We also receive information about you from some other places like other schools, the local Education Authority or Department for Education.

We collect and use pupil information, for the following purposes:

- a) To support pupil learning
- b) To monitor and report on pupil attainment progress
- c) To provide appropriate pastoral care
- d) To assess the quality of our services
- e) To keep children safe (food allergies, or emergency contact details)
- f) To meet the statutory duties placed upon us for DfE data collections
- g) Get in touch with you and your parents when we need to
- h) Track how well the school is performing
- i) To inform you of school news, trips, events and another curriculum activity

Lawful basis for processing your information

We will only collect and use your information when the law allows us to. Most often, we will use your information where:

- We need to comply with the law
- We need to use it to carry out a task in the public interest (to provide you with an education)

Sometimes, we may also use your personal information where:

- You, or your parents/carers have given their consent to use it in a certain way
- We need to protect your interests (or someone else's interest)

Where we have got consent to use your data, you or your parents/carers may withdraw this at any time by contacting Jayne Trueman via email Truemanj@smrt.bristol.sch

How we store pupil data

We will keep personal information about you while you are a pupil at our school. We may also keep it after you have left the school, where we are required to by law.

We have a records retention policy which sets out how long we must keep information about pupils. This policy is reviewed regularly to ensure that we are only retaining your data for so long as is necessary and by law. Most of your information is retained in our electronic schools information management system and may also be stored in a set of manual filing systems and records.

For more information on our data retention schedule and how we keep your data safe, please contact Ian Morris, School Business Manager via email morrisi@smrt.bristol.sch.uk

Who we share pupil information with

We do not share personal information about you with anyone outside the school without permission from you or your parents/carers, unless the law and our policies allow us to do so.

Where it is legally required, or necessary for another reason allowed under the Data Protection Act 2018 we may share personal information about you with:

- Our local authority – to meet our legal duties to share certain information with it, such as concerns about pupils' safety and exclusions
- Educators and examining bodies
- The Department for Education (a government department)
- Your family and representatives
- Educators and examining bodies
- Our regulator
- Our auditors
- Survey and research organisations
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals
- Professional bodies
- Learning Records Service (LRS)
The information you supply is used by the Learning Records Service (LRS). The LRS issues Unique Learner Numbers (ULN) and creates Personal Learning records across England, Wales and Northern Ireland, and is operated by the Education and Skills Funding Agency, an executive agency of the Department for Education (DfE). For more information about how your information is processed, and to access your Personal Learning Record, please refer to: <https://www.gov.uk/government/publications/lrs-privacy-notices>
- National Pupil Database
 - We are required to provide information about you to the Department for Education as part of data collections such as the school census.

- Some of this information is then stored in the National Pupil Database, which is managed by the Department for Education and provides evidence on how schools are performing. This, in turn, supports research.
- The database is held electronically so it can easily be turned into statistics. The information it holds is collected securely from schools, local authorities, exam boards and others.
- The Department for Education may share information from the database with other organisations which promote children’s education or wellbeing in England. These organisations must agree to strict terms and conditions about how they will use your data

School website

St Mary Redcliffe and Temple School (“SMRT”) is the operator of www.smrt.bristol.sch.uk and is the data controller.

What personal data do we process and for what purpose?

a. Submitted data

You may provide or we may collect data from you at a number of points, including when you:

- complete a form on our website, for example when you submit an enquiry via a contact form.

This data may include:

- your name
- your email address

We use your submitted data for the following purposes:

- to provide you with information that you request from us

b. Usage Data

With regard to each of your visits to our website we may automatically collect information including the following:

- technical information, including your browser type and version, internet service provider, device type, screen resolution, language, operating system and platform;
- information about your visit, including what pages you visit, how long you are on the site, how you got to the site (including date and time); page response times, length of visit, what you click on, documents downloaded and any download errors.

We use usage data to facilitate your user experience when visiting our website and for security purposes (e.g. to identify and stop misuse). We also process this data for statistical purposes to improve our website and the services we provide.

c. Cookies

Cookies are small text files that are placed on your device to help our website provide a better user experience. Cookies are stored on your individual device and you have full control over their use. You may deactivate or restrict the transmission of cookies by using the Cookie Consent option located at the foot of the website home page.

If you choose to disable cookies, you may not be able to use all the features on our website. For more information on the cookies that are present on our website see the Cookies Used section available from the Privacy Policy link at the foot of our website.

Youth support services

Pupils aged 13+

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

The information shared is limited to the child's name, address and date of birth. However where a parent or guardian provides their consent, other information relevant to the provision of youth support services will be shared. This right is transferred to the child / pupil once they reach the age 16.

Data is securely transferred to the youth support service via encrypted email and is stored in password protected files or locked cabinets and is held for the duration of the child's stay in school.

Pupils aged 16+

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

Data is securely transferred to the youth support service via secured email and is stored in password protected files or locked cabinets and held for 25 years + the date of birth of the pupil.

Requesting access to your personal data – Your data subject rights

How to access your personal information

You can find out what personal information we hold on you, and why and how we use it, by making a '**subject access request**'.

If we do hold information about you, we will:

- Give you a description of it
- Tell you why we are holding and using it, and how long we will keep it for
- Explain where we got it from, if not from you or your parents
- Tell you who it has been, or will be, shared with
- Let you know if we are using your data to make any automated decisions (decisions being taken by a computer or machine, rather than by a person)
- Give you a copy of the information

If you wish to make a request, please contact the Office of Data Protection (details below)

Your other data rights

You have certain rights over how your personal data is used and kept safe, including the right to:

- Say that you don't want it to be used if this would cause, or is causing, harm or distress
- Stop it being used to send you marketing literature
- Say that you don't want it used to make automated decisions (decisions made by a computer or machine, rather than by a person)
- Have it corrected, deleted or destroyed if it is wrong, or restrict our use of it

To make a request for your personal information, or be given access to your child's educational record, contact the Office of Data Protection (details below)

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

Complaints

You have the right to complain if you think we have done something wrong.

You can make a complaint at any time by contacting our data protection officer.

You can also complain to the Information Commissioner's Office in one of the following ways:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact the **Office of Data Protection** via email or in writing

- Email: data.protection@bristol.gov.uk
- Address: Office of Data Protection, Bristol City Council, City Hall, College Green, Bristol. BS1 5TR