

19 October 2023

Dear Parent/Carer

Alerts via Edulink

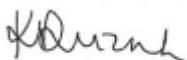
As you will be aware we have been using the Edulink App to send you live alerts when your child receives Alive points or Behaviour points. [Here](#) is a link to the letter that was sent home in July. Thank you for the positive and constructive feedback that we have received from parents and carers about this.

We have decided to slightly change the way you receive these updates, and you will now be getting the information as 'push notifications' through the Edulink App instead of as text messages. You will also receive an email for any behaviour points that your child receives during the school day which will include the reason for the behaviour point and the staff member who has issued it.

After half-term, I will be in contact with a short survey where you can give us some feedback on our communication processes in several areas. This is so that we can continue to build good relationships with you and safe boundaries with your children.

For any enquiries about accessing Edulink and your Edulink account please contact:
studentdatateam@smrt.bristol.sch.uk.

Thank you for your continued support.



Mrs K Duzniak
Interim Deputy Headteacher (Behaviour, Inclusion, and Ethos)